

Eagle Jobs – Trading Terms and Conditions

1. Introduction

1.1 The following Trading Terms apply to all services provided by Eagle Jobs. By ordering any service from our website, you agree to these terms, forming a legal agreement between you and Eagle Jobs. We reserve the right to update these terms at any time without prior notice.

1.2 If there are separate terms of trading linked to specific services on our website, those terms will take precedence over these Trading Terms in case of any conflict.

2. Ordering Services

2.1 To place an order for a service, simply follow the prompts on our website. You'll have the opportunity to review and correct your order before submitting it by clicking the "Place Order" button.

2.2 All orders are subject to acceptance by us. We reserve the right to refuse any order for any reason, without liability to you or others.

2.3 After placing your order, you will receive an order acknowledgment email with details of the services you've selected. A formal contract will be formed once we send you a confirmation email stating that your order has been accepted.

2.4 If any services you ordered are out of stock, we will contact you to confirm how you'd like to proceed—whether you'd like to wait for availability or cancel your order.

3. Pricing and Payment

3.1 Prices for services are listed on our website and are quoted in GBP (£), exclusive of VAT and any applicable shipping charges. These additional charges will be added during checkout.

3.2 Prices may change before your order is accepted, but once we've confirmed your order, the price remains fixed.

3.3 We cannot process your order until payment has been received in full.

3.4 If there is a pricing error on our website, we will contact you to ask if you'd like to proceed with your order at the correct price. If you're not happy with the adjusted price, we will cancel the order.

4. Delivery and Shipping

4.1 We will make every reasonable effort to deliver your services as quickly as possible. Delivery times may vary based on service availability.

4.2 Services will be delivered to the address you provide during checkout.

4.3 We cannot guarantee a specific delivery time, but some deliveries may require a signature upon receipt. Once the service is delivered, it is your responsibility, and we are not liable for any loss, damage, or destruction.

5. Cancellations and Returns

5.1 You may cancel your order within 14 days of receiving the services, provided the cancellation is not subject to the exceptions listed in Clause 5.4.

5.2 To cancel, notify us with your order reference and personal details, or return the services as outlined in Clause 5.4.

5.3 Once you cancel, we will refund you the total amount, including delivery costs (excluding extra delivery charges if you selected a more expensive delivery method). We'll process the refund using the same payment method you used, and you won't incur any additional fees.

5.4 Services cannot be cancelled if they are:

- Audio/visual recordings or software that has been opened,
- Perishable items or sealed goods for health or hygiene reasons once unsealed,
- Custom-made services, or
- Services that have been downloaded or streamed.

6. Faulty Services

6.1 If a service is damaged or faulty upon delivery, we may offer a repair, replacement, or refund as required by law. You must notify us to arrange a return.

7. Service Information

7.1 We aim to display accurate images of our services, but please note that colors and details may vary depending on your device's display settings.

7.2 Special promotions or offers may be available on our website or in-store, but please check the terms for any exclusions.

8. Orders Outside the United Kingdom

8.1 If you are ordering from outside the UK, you are responsible for complying with local laws. Services may be subject to import duties and taxes that you will need to cover.

9. Security

9.1 We use secure payment systems to protect your personal data during the order process. Any payment information you enter will be encrypted and securely transmitted.

10. Our Liability

10.1 We are not liable for any delays or issues outside our control, including natural events or technical failures.

10.2 We are not responsible for business losses, such as loss of profits or contracts, unless otherwise required by law.

11. Personal Data

11.1 We will only use your personal data in line with our Privacy & Cookie Policy. Please review this document for full details.

12. General

12.1 If we fail to enforce any part of these terms, it will not affect the validity of the remaining terms.

12.2 If any part of these terms is deemed unenforceable, the rest of the agreement will remain in effect.

12.3 These terms are governed by English law, and any disputes will be resolved in English courts.

13. Contact Us

13.1 If you have any questions or need assistance, please contact us through the details provided on our website.